

# EMC PRODUCT INSTALLATION TABLE

The following table provides EMC® product installation information for a list of EMC products. For information on installation and installation services for products not included in the table, please contact your local sales representative.

The table indicates products for which installation is included with the initial product purchase, which products are customer installable, and which products have installation services available at an additional cost.

Product	*Initial Product Installation	Customer Installable	*Installation Service Available
Atmos Equipment	Installation not included.	No	Yes
Atmos Software	Installation not included.	Yes	No
Autograph Family Software	Installation not included.	Yes	No
AutoStart Family Software	Installation not included.	Yes	Yes (Installation included in broader implementation service.)
Avamar Data Store	Installation/implementation not included.  Single-node systems: Customer installable, but require separate implementation services available for purchase through EMC.  Multi-node systems: Require separate installation and implementation services available for purchase through EMC.	Yes (Single-node only)  No	Yes
Avamar Software	Installation/implementation not included. Requires separate purchase of combined implementation/installation service by Customer from EMC.	No	Yes (as part of implementation service)
**Celerra Capacity Upgrades	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Celerra NX4, NS20, NS-120, and NS-480 Equipment	Installation not included.	Yes	Yes
Celerra NS-960, NS-G2, and NS-G8 Equipment	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
Celerra Manager Software	Installation not included.	Yes	Yes
Celerra Replicator Software	Installation not included.	Yes	Yes
Celerra and CLARiiON UltraFlex Modules (except when upgrading 1 GB iSCSI to 10 GB iSCSI and 4 GB FC to 8 GB FC)	Installation not included.	Yes	Yes

Celerra and CLARiiON UltraFlex Modules (when upgrading 1 GB iSCSI to 10 GB iSCSI and 4 GB FC to 8 GB FC)	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
**CLARiiON Capacity Upgrades	Installation not included.	Yes	Yes (Optional installation service is offered at no additional charge from EMC.)
CLARiiON AX100 and AX100i Equipment	Installation not included.	Yes	Yes
CLARiiON AX150 Equipment	Installation not included.	Yes	Yes
CLARiiON AX150/150i-EMC Insignia Equipment	Installation not included.	Yes	Yes
CLARiiON AX4 Series Equipment	Installation not included.	Yes	Yes
CLARiiON CX4 Series Equipment	Installation not included.	Yes	Yes
CLARiiON FC45xx/4700/4700-2 Equipment	Installation not included.	No	No
Connectrix: DS-300B; DS-5100B; DS-5300B; MDS-9124; MDS-9134; MDS-9222i; MDS-9148	Installation not included.	Yes	Yes
Connectrix: MP-7500B; AP-7600B; ES-5832B; MP-8000B; MP-7800B; NEX-5010; NEX-5020	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Connectrix: ED-48000B; ED-DCX-B; ED-DCX-4S-B; MDS-9506-V2; MDS-9509-V2; MDS-9513	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
Connectrix Upgrades	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Data Domain System	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes
DiskXtender Family Software	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes (Installation included in broader implementation service.)
EMC Backup Advisor Family Software (now called Data Protection Advisor)	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes (Installation included in broader implementation service.)
EMC Data Protection Advisor	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes (Installation included in broader implementation service.)
EMC Centera Family Equipment	Installation not included. Requires separate purchase by Customer from EMC.	No	No
EMC ControlCenter Family Software	Installation not included.	Yes	Yes
EMC Disk Library Family Equipment (except for DL3D-1500, DL3D-3000, and 3D-4000)	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes

EMC Disk Library Family Equipment for DL3D-1500, DL3D-3000, and 3D-4000	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
EMC Greenplum Data Computing Appliance ("DCA")	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
EMC Greenplum Family Standalone Production Software	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
EMC Invista Equipment	Performed by EMC and included in product purchase.	No	No
EMC Ionix Application Discovery Manager Equipment	Installation not included.	Yes	Yes
EMC Ionix Application Discovery Manager Software	Installation not included.	Yes	Yes
EMC Ionix Family Software	Installation not included.	Yes	Yes
EMC Ionix Application Discovery Manager Appliance Equipment (nLayers)	Installation not included.	Yes	Yes
EMC Ionix Application Discovery Manager Appliance Software	Installation not included.	Yes	Yes
EMC IT Compliance Analyzer-Application Addition Equipment	Installation not included.	Yes	No
EMC Rainfinity Appliance Equipment	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
EMC Rainfinity Appliance Software	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
EMC SourceOne	Installation not included.	Yes	Yes (Installation included in broader implementation service.)
EMC VPLEX Equipment	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes
EMC VPLEX Software	Performed by EMC and included in the product purchase.	No	No
Engenuity operating environment for Symmetrix DMX Family	Performed by EMC and included in product purchase.	No	No
HomeBase Software	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes (Installation included in broader implementation service.)
IT Compliance Analyzer Application Edition Software	Installation not included.	Yes	No
IT Performance Reporter Network Edition Software	Installation not included.	Yes	No
IT Process Centre Request Management Software	Installation not included.	Yes	Yes
MirrorView Software	Installation not included.	Yes	Yes
Navisphere Family Software	Installation not included.	Yes	Yes
NetWorker Family Software (except for NetWorker Fast Start)	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes (Installation included in broader implementation service.)
NetWorker Fast Start	Installation not included.	Yes	Yes

Open Migrator/LM Software	Installation not included.	Yes	No
Open Replicator for Symmetrix Software	Installation not included.	Yes	Yes
PowerPath Family Software	Installation not included.	Yes	Yes
RecoverPoint Software	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes
RecoverPoint Equipment	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes
Replication Manager Software	Installation not included. Strongly recommended for separate purchase by Customer from EMC.	Yes	Yes (Installation included in broader implementation service.)
RepliStor Software	Installation not included.	Yes	Yes (Installation included in broader implementation service.)
SAN Copy Software	Installation not included.	Yes	Yes
SnapView Software	Installation not included.	Yes	Yes
SRDF Family Software	Installation not included.	Yes	No
Symmetrix DMX Family Equipment (excluding Symmetrix VMAX)	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Symmetrix DMX Family Equipment Capacity Upgrades (excluding Symmetrix VMAX)	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Symmetrix VMAX Family Equipment (operating environment licensed separately)	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Symmetrix VMAX Family Equipment Capacity Upgrades (operating environment licensed separately)	Installation not included. Requires separate purchase by Customer from EMC.	No	Yes (Installation service is offered at no additional charge from EMC.)
Symmetrix Management Console Software	Installation not included.	Yes	No
Symmetrix Manager Software	Installation not included.	Yes	No
Symmetrix Optimizer Software	Installation not included.	Yes	No
TimeFinder Family Software	Installation not included.	Yes	Yes
VNX Equipment: VNX5100 VNX5300 VNX5500 VNX5700 VNX7500	Installation not included.	Yes	Yes
VNX Software (except VNX Application Protection Suite, VNX VG2, and VNX VG8 Software)	Installation not included.	Yes	Yes
VNX Application Protection Suite	Installation not included. Requires separate purchase by Customer for EMC or certified partner.	No	Yes
VNX Capacity Upgrades	Installation not included.	Yes	Yes

VNX UltraFlex modules	Installation not included.	Yes	Yes
VNX Blade	Installation not included.	Yes	Yes
VNX Control Stations	Installation not included. Requires separate purchase by Customer from EMC or certified partner.	No	Yes
VNX Block-to-Unified Conversion	Installation not included. Requires separate purchase by Customer from EMC or certified partner.	No	Yes
VNX File-to-Unified Conversion	Installation not included. Requires separate purchase by Customer from EMC or certified partner.	No	Yes
VNX VG2, VNX VG8	Installation not included. Requires separate purchase by Customer from EMC or certified partner.	No	Yes
VNX VG2, VNX VG8 Software	Installation not included. Requires separate purchase by Customer from EMC or certified partner.	No	Yes
VNXe3100, 3300	Installation not included.	Yes	Yes
VNXe Software (except VNXe Application Protection Suite)	Installation not included.	Yes	Yes
VNXe Application Protection Suite	Installation not included. Requires separate purchase by Customer from EMC or certified partner.	No	Yes
VNXe Capacity Upgrades	Installation not included.	Yes	Yes
VNXe UltraFlex modules	Installation not included.	Yes	Yes

\* Installation services may be offered by EMC or a certified EMC Authorized Service Network (ASN) partner.

\*\*Celerra CNS and NS and CLARiiON conversion\upgrade enabler services are also available for additional purchase.

EMC<sup>2</sup>, EMC, EMC Centera, EMC ControlCenter, EMC SourceOne, AlphaStor, ApplicationXtender, Atmos, AutoStart, AutoSwap, AVALONidm, Avamar, Captiva, Catalog Solution, Celerra, Centera, CentraStar, CLARiiON, Connectrix, CopyCross, CopyPoint, Dantz, DatabaseXtender, Data Domain, DiskXtender, Documentum, EDM, EmailXtender, Enginuity, eRoom, HomeBase, InfoMover, Invista, Ionix, MirrorView, Navisphere, NetWin, nLayers, Powerlink, PowerPath, Rainfinity, RepliStor, Retrospect, SAN Copy, SAN Manager, Smarts, SnapView/IP, SRDF, Symmetrix, Symmetrix DMX, TimeFinder, UltraFlex, VMAX, VNX, VNXe, VisualSAN, VisualSRM, VSAM-Assist, Xtender, the EMC logo, and where information lives are registered trademarks or trademarks of EMC Corporation in the United States and other countries. All other trademarks used herein are the property of their respective owners. © 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011 EMC Corporation. All rights reserved.  
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